



Feb. 1, 2010

Advantage Management Software dba HSS

8600 Salish Lane, Suite 4

Wilsonville, OR 97070

Dear Annette :

I want to send this letter to you, to express how much we appreciate the services your company provided to our hotel.

2 years ago, when our hotel was no longer affiliated with one of the big hotel chain, the same time our HSS property management system lost support from them. After your company was introduced to us by our fellow hotelier, we start to use your services.

In these 2 years, my employees and myself have experienced a lots of friendly and professional services in helping us solving problems we have encountered. 24/7 we can reach your support line, of cause, sometime we need leave message and wait your technician to call back, that's we understand. You guys are trying very hard to take good care of our business.

Our business relationship is going to the 3rd year now. I like to take this opportunity here to wish both of our business have a prosperous 2012.

Sincerely, 

Henry Wu, Owner/GM, ABVI Reliant Park/ Texas Medical Center, Houston

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